

October 29, 2021

Hi Everyone,

We continue to work through the process of our recent COVID outbreak (2-staff). We took a third round of tests up to the state lab late yesterday and will hopefully get all the results back by tomorrow/Monday. We have received 165 thus far and all are negative. We have opened up to admissions and visits; I have put in the "to schedule a visit" instructions below. If we come back with no positive cases, we will begin allowing resident dining and activities in groups again. We will need the city health department to give us the "ok" to do this on Monday.

The following interventions and actions continue to be in place at this time based on CMS and DHHS guidelines:.

- There is no group dining or activities (individual activities will continue).
- All approved unvaccinated staff continue to wear an N95 mask and surgical mask and eye protection.
- All other staff are wearing a surgical mask and eye protection at all times and in all resident/patient care areas.
- We screen all staff, visitors, vendors, and other healthcare providers upon entering the building.
- All residents are assessed for signs and symptoms of Covid-19, 2 times a day and if there is a noticeable change in their condition.

Booster Vaccine:

We are closer to getting the booster vaccine; the pharmacy has provided us with sign up information that we need to get in order before they will come to the facility.

NH Transmission Rate:

New Hampshire remains in the **RED** zone for transmission rate.

Visitation Guidelines:

Please remember that due to staffing limitations and the number of visitors allowed in the building at any one time, we request that visits be scheduled in advance.

MTC's current visitation guidelines can be found on our web site.

<https://mtcarmelrehabcenter.org/covid-19-update/> .

To Schedule a Visit:

1. Go To: <https://mtcarmelrehabcenter.org/family-members/appointments/>
2. Read this page.
3. Near the bottom is where you can schedule a visit; you are able to select either a "Window/Lobby Visit" OR a "Room Visit"

4. Select the date and time slot you would like; (if the date and/or time is not available it will not allow you to select it).
- ❖ **If you have any problems scheduling a visit please call Barbra Gray, Life Enrichment Director, Monday-Friday at 935-4607 and she can assist you.**
- ❖ **If criteria are met, compassionate care visits are being scheduled by the nursing staff on the particular floor your loved one is residing. We request that these visits be scheduled in advance. Please call the floor(s) directly to schedule your visit @ 627-3811 and follow the prompts to get to a particular floor.**

Reminder - Last Minute Visits:

Our online visit scheduling system doesn't allow you to book a visit unless it is more than 3-days out. But, you can call on the current day and if there is an opening you can come in.

To make is a bit easier, you can call our receptionist (instead of Barbara) and ask her the availability of open times for a **same day visit** (she will not schedule regular visits, those need to be done online). Also, to accommodate weekend visits slots that may go unfilled, you can call the receptionist by 4:00 on Friday's and she can let you know if there are open slots over the weekend that are available. Hopefully, this will streamline the same day or weekend scheduling process for everyone. **Remember this is for same day/next day visits and weekend visits only not for the general scheduling of a visit.** Lastly, you are also welcome to come in as often as you would like based on the availability of open unscheduled time slots. Hope this helps those of you that have been wanting to come in more often.

NOTICE: We request that all visitors comply with the guidelines for visiting. If we find visitors wandering around the facility i.e. the lobby area, dining rooms etc. your visits going forward will be changed to a monitored in-lobby visit going forward. This will also apply if you do not follow the masking rules. We have seen unvaccinated visitors take their mask off once they get into the room; this IS NOT allowed. Thank you in advance for your cooperation with our visitation guidelines. For the vast majority of you that do follow the guideline we thank you 😊

Past News Letters/Other Info:

- ✓ News letters are posted on our web site under COVID Updates.

<https://mtcarmelrehabcenter.org/covid-19-update/> .

- ❖ The reporting method for the current level of Community Transmission in the state via the CDC's reporting system is now color-coded; Gray = No Data, **Blue** = Low Transmission, **Yellow** = Moderate Transmission, **Orange** = Substantial Transmission, **Red** = High Transmission: If this type of info interest you please go to:

https://covid.cdc.gov/covid-data-tracker/#cases_community for more information.

Monthly ZOOM Meeting:

Our next zoom meeting will be on November 18th at 6pm, mark your calendars; an invite will go out prior to that meeting.

Hiring:

2-3 Part-time receptionists for evenings and weekends. We also have openings in housekeeping, dietary and nursing. Please spread the word 😊 Go To:

<https://recruiting.paylocity.com/Recruiting/Jobs/All/1a2915aa-7fbd-4325-96f0-1ace5d58d007/New-Hampshire-Catholic-Charities?location=All%20Locations&department=Mt.%20Carmel>

Have a great week,

Joe Bohunicky, NHA, MBA, Administrator
Mt. Carmel Rehabilitation and Nursing Center
235 Myrtle St.
Manchester, NH 03104
P: 603-627-3811 -- F: 603-626-4696