

October 2, 2020



The official part of this email is a follow-up to my notice to you on September 25 that informed you of 4 staff members experiencing mild respiratory symptoms. Three of the four were tested and were negative; and we were waiting for one other to be tested. Their results came back and were negative. In addition, all staff were tested on Tuesday and all have come back negative.

The following will continue to remain in place and no changes will be made at this time:

- All staff continues to be screened before entering the facility.
- We continue to do our 10-day interval testing of all staff and 10 % of residents per the state guidelines.
- All staff is wearing surgical mask at all times throughout the facility; in addition, eye protection is required when interacting with specific residents.
- All residents on all floors are still being encouraged to stay 6' apart and wear a mask.
- Residents can attend small group dining with 6' distancing and activities and daily mass with groups of no more than 10.
- The annex and part of the 4th floor rehab section are our holding zones for incoming rehab patients needing to be on a 14-day quarantine.

General news update:

From Barbara, Director of Life Enrichment:

When looking to schedule a google duo visit, please reach out to the nursing staff on the floor that your loved one is on; they can assist you with setting them up. We are scheduling time frames for the Google virtual visits, this way it gives staff flexibility, in case they are caring for a resident.

Important reminder regarding visits:

We have had to remind visitors lately to,

1. Keep their masks on at all times, (do not remove it, even for a quick second),
2. Do not to pass cell phones to Residents (staff can assist with this)
3. Do not approach Residents, for any reason

We understand that it is difficult to keep your distance, but these rules are required by Federal and State guidelines, which must be followed. We thank you for your anticipated cooperation.

Some good news; Donna our hair dresser that was here has agreed to return. She will be starting on or about November 1st. We are excited to welcome her back; this time as an

employee so that she can be here (she was here prior as a contractor) per the federal guidelines/mandates.

We are in the process of figuring out how we can send you some pictures of your loved one while attending some activities. We would like you to see that residents are coming out of their rooms and participating, having fun. More on this later.

Indoor visits will be starting soon. I understand Joe will be sending out a separate email to announce when they will start. In addition, we are in the process of building a hugging station so that you are able to give your loved one a hug. Stay tuned 😊

From Tracy Fischer Human Resource Manager; our newest team member:

It is our continuing commitment to provide services that nourish the needs of each individual's Body, Mind and Spirit. With that in mind, if you know of someone that has a desire to work in Healthcare Services, please refer them to the link below. We are hiring for several positions in our Mt. Carmel community and would be pleased to speak to anyone that you might recommend.

<https://recruiting.paylocity.com/Recruiting/Jobs/All/1a2915aa-7fbd-4325-96f0-1ace5d58d007/New-Hampshire-Catholic-Charities?location=All%20Locations&department=Mt.%20Carmel>

The results from the surveys were just received. I will be reviewing them and will then share with you the results. Overall, I think they were good; thank you for the compliments and the feedback on how and where we can focus on improving.

Have a good week 😊

Sincerely,
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