

September 4, 2020

Hello Everyone,



Once again, some good news; nothing much has changed since my last letter except for the visits that were canceled for the 2nd floor residents. Originally, I told you it would be until Tuesday September 8th; this may be extended a few more days. We need to be cleared by the city and they said they would let us know on the 8th. They will be here on Tuesday for testing of all residents and staff. It's possible they will make us wait until the results of the tests are in before clearing us and this will take a few days.

The following is in place:

- All staff are wearing gowns, gloves, mask, eye protection, and gloves for protection of the residents and the spread of COVID on 2nd floor.
- The 2nd floor is currently closed.
- All residents on the 2nd floor will remain on their respective floor.
- Only staff working on the 2nd floor will be allowed; no crossover to other floors.
- All residents on 2nd floor are being encouraged to stay apart and in their rooms.
- Both dietary and environmental services have revised their procedures to better accommodate the restrictions put on these floors. They too are wearing appropriate PPE as necessary.
- All staff continues to be screened before entering the facility.

General news update:

If you would like an in-person or window visit please call Barbara, Director of Life Enrichment Services at 935-4607 or email her at mtc.activitydir@nh-cc.org . If you would like a Google Duo visit for any resident please call or email Barbara or the any one of the floors directly to set one up.

I will be on vacation next week and will send out my next letter on Monday September 14th. If something should occur while I am gone you will get an email from Rachel Lentine, Director of Nursing.

We will be sending out our annual satisfaction surveys sometime around the 16th; more on this in my next letter.

Sincerely,
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