August 28, 2020

Hello everyone,



The good news is that nothing has changed since Monday's letter. 😳

The following is currently in place:

Visits are still canceled for the 2nd floor residents until Tuesday September 8th and 3rd floor residents until August 31st. Visits continue for residents on our 4th floor.

- All staff are wearing gowns, gloves, mask, N95, or KN95 mask, face shield, and gloves for protection of the residents and the spread of COVID on 2nd floor and select residents on the 3rd floor.
- The 2nd floor is currently closed.
- All residents on the 2nd and 3rd floors will remain on their respective floors.
- Only staff working on the 2nd floor will be allowed; no crossover to other floors.
- All residents on 2nd and 3rd floors are being encouraged to stay apart and in their rooms. On the 3rd floor we are doing our best to practice social distancing but as you can imagine this is a bit difficult on this particular floor for a handful of the residents.
- Both dietary and environmental services have revised their procedures to better accommodate the restrictions put on these floors. They too are wearing appropriate PPE as necessary.
- All staff continues to be screened before entering the facility.

General news update:

Outside Visits: Continue to be in high demand (although several were canceled because of closing 2nd and 3rd floors), due to this, we are asking that families schedule for every other week (so all 100 residents can get a visit). We are also asking families to call a week ahead of your planned visit. Window visits are also available, especially if you have a large family, or you want to bring kids and/or pets.

NOTE: Barbara has asked me to let you know that she does get cancelations either by family members or a resident may not be feeling up to a visit on their scheduled day. She is starting a list of family members that would like to be called should a visit slot become available with a short notice. Please email or call Barbara and tell her you would like to get on this list.

Barbara's phone number is 935-4607 and her email is <u>mtc.activitydir@nh-cc.org</u>. If you would like a Google Duo visit for any resident please call any one of the floors directly to set one up.

Have a good week. 😇

Sincerely, Joe Bohunicky, NHA, MBA, Administrator Mt. Carmel Rehabilitation and Nursing Center 235 Myrtle St. Manchester, NH 03104 P: 603-627-3811 -- F: 603-626-4696