

July 3, 2020

Hello,



The good news is that not all of this is an official CMS email alert.

There really is nothing new here to report. We will continue weekly testing of all staff and 10 % of residents per the state guidelines. Testing will occur on Tuesday and Wednesday of next week.

At this time, residents are doing ok/well; other than they are missing you and your presence in their lives. However, the in-person visits have been going very well; see below for more information.

The following processes continue to be in effect:

- All staff is wearing surgical mask at all times throughout the facility; in addition, eye protection is required for all staff when interacting with residents.
- All residents are being encouraged to stay apart and in their rooms. On the 3rd floor we are doing our best to practice social distancing but as you can imagine this is a bit difficult on this particular floor for a handful of the residents.
- All residents are being kept on their respective floor and being encouraged to stay in their room. They continue to use masks as necessary/needed. Residents from **ALL FLOORS** are allowed to come off the floor. Life Enrichment services are taking residents for a ride/walk to the lobby, healing garden and around the perimeter of the building. **In-person visits** and **window visits** are up and running **for ALL floors**. Please call or email Barbara to set one up. We still cannot do group activities. If you would like a Google Duo visit for any resident please call or email Barbara or the any one of the floors to set one up.
- All staff continues to be screened before entering the facility.
- The annex will continue to be our holding zone for incoming rehab patients needing to be on a 14-day quarantine.

I am sending you as an attachment, [our policy/guidelines](#) that will explain the process as laid out by CCHN and the state of NH DHHS for in-person resident visits.

We are excited to see you and welcome you back for a visit with your loved one.

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