

June 26, 2020

Hello,



The ~~good~~ **GREAT** news is that this is **NOT** an official CMS email alert.

As you all know this past Monday all staff and all negative residents were tested by the state, we have no new positive results. Today we had our daily call with the city of Manchester Health Department and they have cleared us. They said that through all our efforts we were able to mitigate the outbreak to just short of 4 weeks. Most other facilities they are working with are 6 to 8 weeks in duration.

At this time residents are doing ok/well; other than they are missing you and your presence in their lives.

Family visits: Now that we have been cleared by city health department we will begin outside family visits; our plan is to start them on Wednesday July 1st. I will be sending out a separate email on Monday that will explain the process as laid out by the state of NH DHHS.

We are excited to welcome you back for a visit with your loved one. In the meantime some things for you to think about; we will start with family visits first (before friends), two visitors at a time and must be at least 12 years old. Visits will be supervised, time limited, and a limited number of "visit slots" per day. All residents will have an opportunity to have one visit before additional visits are scheduled to ensure everyone has an opportunity for a visit.

The following processes continue to be in effect:

- All staff is wearing surgical mask at all times throughout the facility; in addition, eye protection is required for all staff when interacting with residents.
- All residents are being encouraged to stay apart and in their rooms. On the 3rd floor we are doing our best to practice social distancing but as you can imagine this is a bit difficult on this particular floor for a handful of the residents.
- All residents are being kept on their respective floor and being encouraged to stay in their room. They continue to use masks as necessary/needed. Residents from ALL FLOORS are allowed to come off the floor. Life Enrichment services are taking residents for a ride/walk to the lobby, healing garden and around the perimeter of the building. Window visits are up and running **for ALL floors**. Please call or email Barbara to set one up. We still cannot do group activities. If you would like a Google Duo visit for any resident please call or email Barbara to set one up.
- All staff continues to be screened before entering the facility.
- The annex will continue to be our holding zone for incoming rehab patients needing to be on a 14-day quarantine.

- We will continue to have weekly (every 7-10 days) COVID testing for all staff and 10% of all residents.

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