

June 18, 2020

Hello,



The good news is that not all of this is an official CMS email alert.

As you all know this past Monday staff and residents were tested by the state. This email is to inform you that as of this writing most tests have come back as expected and at this time we have no new positive results. We are awaiting 4 staff and 2 resident's results.

Also as of this writing all residents are doing ok/well. On Monday we opened up the annex as the once positive residents that were there have cleared; they were moved back to their original room(s). The annex has gone back to being a holding zone for incoming rehab patients needing to be on a 14-day quarantine.

Daily we are talking with the city health department; they continue to work with us on clearing the once positive residents. To be cleared we cannot have any positive staff or residents for 14 days. We are hoping to be totally cleared by the 25th.

Family visits: Once we are cleared by city health department we will begin outside family visits. I will be sending out a separate email that will explain the process as laid out by the state of NH DHHS. We are excited to welcome you back for a visit with your loved one.

Once again on Monday we will test all staff and all negative residents.

The following processes will remain in place until we are cleared by city health department: This notice is a requirement of CMS.

- All staff are wearing gowns, gloves, surgical mask, face shield, and gloves for protection of the residents and the spread of COVID on all floors.
- The 3rd floor remains closed.
- All residents on the 3rd floor will remain on their floor.
- Only staff working on the 3rd floor will be allowed; no crossover to other floors.
- 3rd floor has been assigned one elevator and one set of stairs to use separate from all other floors.
- All residents are being encouraged to stay apart and in their rooms. On the 3rd floor we are doing our best to practice social distancing but as you can imagine this is a bit difficult on this particular floor for a handful of the residents.
- Both dietary and environmental services have revised their procedures to better accommodate the restrictions put on the 3rd floor. They too are wearing appropriate PPE.
- **2nd and 4th floor** residents are being kept on their respective floor and being encouraged to stay in their room. They continue to use masks as necessary/needed. Residents from

the **2nd AND 4th floor** are allowed to come off the floor. Life Enrichment services are taking residents for a ride/walk to the lobby, healing garden and around the perimeter of the building. **Window visits** are up and running **for both floors**. Please call or email Barbara to set one up. We still cannot do group activities. If you would like a Google Duo visit for any resident please call or email Barbara to set one up.

- All staff continues to be screened before entering the facility.

Joe Bohunicky, NHA, MBA, Administrator
Mt. Carmel Rehabilitation and Nursing Center
235 Myrtle St.
Manchester, NH 03104
P: 603-627-3811 -- F: 603-626-4696