

May 31, 2020



Hello,

First I want to inform you that since Friday five residents have passed away. Four were positive and one was not. Our thoughts and prayers go out to their respective family members.

We finally received the one outstanding test results on Friday night and it was negative.

Today all staff and all residents have been tested by the state. This will give us additional information and a more accurate update on everyone in the facility. I heard that we may have the results back in a few days.

The official part of this email is to inform you that we were notified yesterday that a staff member tested positive for COVID-19. This person was a nurse on the 3rd floor; she last worked on 5/11.

We also have 2 residents and 1 staff experiencing respiratory symptoms; they are being addressed.

The following will remain in place (some have been modified since my last update):

- All staff are wearing gowns, gloves, mask, N95, or KN95 mask, face shield, and gloves for protection of the residents and the spread of COVID on all floors.
- The 3rd floor remains closed as well as the COVID unit.
- All residents on the 3rd floor will remain on their floor.
- The positive residents on the 2nd floor have been relocated to our dedicated 9-bed unit.
- Only staff working on the 3rd floor and the COVID unit will be allowed; no crossover to other floors.
- 3rd floor and the COVID unit have been assigned one elevator and one set of stairs to use separate from all other floors.
- All residents are being encouraged to stay apart and in their rooms; those with fevers are quarantined to their rooms.
- Residents on the COVID unit are quarantined in their room.
- On the 3rd floor we are doing our best to practice social distancing but as you can imagine this is a bit difficult on this particular floor for a handful of the residents.
- Both dietary and environmental services have revised their procedures to better accommodate the restrictions put on all floors. They too are wearing appropriate PPE.
- 4th floor residents are being kept on their respective floor and being encouraged to stay in their room. They continue to use masks as necessary/needed.
- All staff continues to be screened before entering the facility.

This notice to you is the requirement of CMS that I mentioned to you in my email on May 19th.

Sincerely,
Joe Bohunicky, NHA, MBA, Administrator
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Dear Families

The Life Enrichment Department is working to make sure residents are ok while staying in their rooms. We have been offering supplies such as, music, word packets, books, magazines, art supplies, and we are adding programs to our TV channel.

Because of the current status within the facility, we continue to have windows visits on hold.

We are asking for residents that have personal phone that families use them first before asking for virtual visits. We understand that virtual visits are very important, but we are finding them to be a bit more difficult to do because of staff having to care for the Residents. When we do schedule these visits, we will be asking families to schedule a morning time or afternoon rather than a designated time. This will allow staff to be a little more flexible in case they are assisting Residents at the time scheduled. For the same reasons and due to the charge time of the Samsung Pads we need to limit the time of the virtual visit to 10-15 minutes. Thank you for your understanding.

Please find it reassuring that we are doing our best, to keep all Residents safe, and giving them extra love during this time. The Residents are part of us, and they are in good hands.

PS

As you may know you are receiving two emails from us. One from this email address and one from Mt. Carmel ***Emergency***. We understand that some of you may not be getting the emergency one because of the ***'s. Please check your junk mail and change the rule to accept these emails. In addition if you want any additional family members added to either of these email lists please let me know.

Sincerely,
Barbara Gray
Director of Life Enrichment Services