

May 22, 2020

Hello to all Family Members,



This email is to inform you that we were notified yesterday that three employees have tested positive for COVID-19. Two of the employees worked on the 3rd floor and the other on multiple floors.

Yesterday two residents on the 3rd floor had fevers and were tested. This morning two additional residents had a fever. Yesterday as part of the state initiative we had all residents in the facility tested (this was going to occur regardless of these fevers). We should have the results for all residents back within 48-72 hours (this could take longer depending on how busy the lab is). Family members of the residents with fevers have been contacted.

As a precaution; as of yesterday afternoon we have closed down the 3rd floor.

- Only staff working on that floor will be allowed on the unit; no crossover to other floors.
- All staff are wearing gowns, gloves, mask and face shield for protection of the residents and the spread of potential virus on the unit.
- They have been assigned one elevator and one set of stairs to use separate from all other floors.
- Resident are being encouraged to stay apart and those with fevers in their rooms.
- We are doing our best to practice social distancing but as you can imagine this is a bit difficult on this particular floor for a handful of the residents.
- Both dietary and environmental services have revised their procedures to better accommodate the restrictions put on the unit.
- Both 2nd and 4th floor residents are being kept on their respective floors in their room, using masks as necessary/needed.
- All window visit have been put on hold as a result however, Google Duo is still available to residents.
- Once the results are back and assuming to be negative we will continue the isolation until June 4th using the guideline from the CDC of 14 days of isolation after exposure.
- All staff continues to be screened before entering the facility.

We had a call with the Manchester Health Department today to go over what we've done and the plan we have in place; they were very impressed with our plan and at the speed in which we had implemented it.

Let's all hope for the best. I will update you as soon as we get the results back.

This notice to you is the requirement of CMS that I mentioned to you in my email last Tuesday.

Sincerely,

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